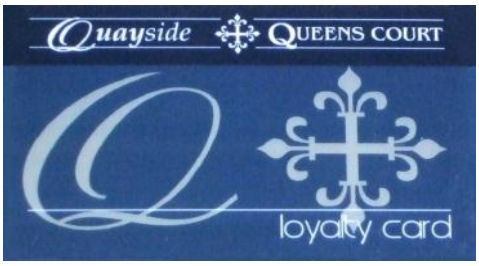
Yes, I would like to join the loyalty program..



Card No.

Birthdate D D / M M M F

Please complete the form clearly (in block letters)

First Name

Surname

Address 1

Address 2

Address 3

Town

Post Code

Tel.

Email

@

I do not wish to receive your newsletter.

Please feel free to give us any additional information, e.g. food type preference, date of your wedding anniversary, etc. _____

_____

_____

Signature _____

**Your information will only be used for communication of our company offers.*

Quayside Hotel
King Street
Brixham
TQ5 9TJ
www.quaysidehotel.co.uk
reservations@quaysidehotel.co.uk

Queens Court Hotel
Bystock Terrace
Exeter
EX4 4HY
www.queenscourt-hotel.co.uk
enquiries@queenscourt-hotel.co.uk

Quayside Hotel Brixham and Queens Court Hotel Exeter

Loyalty Card Scheme Terms

1. Customers are required to complete a registration form to join.

2. New members can join the scheme free until September 2012, after which a fee of £5 per card will be charged with 500 points preloaded.

3. Basic points normally awarded will be 2 per £1 spent. Each point will have a value of 1p if spent in the Hotel. Points have no cash value. Points may be increased for special promotions. Certain products may be excluded.

4. Points will be given and can be redeemed for food, drinks and accommodation. Purchase transactions must be either points or money, they cannot be combined except for hotel residents, who can use points towards the checkout bill in £5 units. Points cannot be used with any other special offer or discount. In the case of refunds, points will be deducted.

5. Each card has a card unique identification number. Customers can only have one account each. The cards have a computer chip that stores the number of points accrued. Cards are the responsibility of the loyalty member. The points are recorded on the cards and if lost the points may be lost. Replacement cards are chargeable at £5 per card. Points expire if not used within 18 months of their award.

6. A customer can collect a maximum of 25000 points before redeeming. The minimum spend to receive points onto your card is £5 and the minimum spend with points is 500.

7. Membership may be declined or terminated at the discretion of Quayside Hotel or Queens Court Hotel for example for abuse, theft misconduct etc. The scheme can be terminated at any time by Quayside Hotel or Queens Court Hotel. Quayside Hotel and Queens Court Hotel reserve the right to change these terms at any time.

September 2012

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